

Making the Community a Safer Place

*35 years and beyond...*



Hubbard House

annual

2010-2011

report

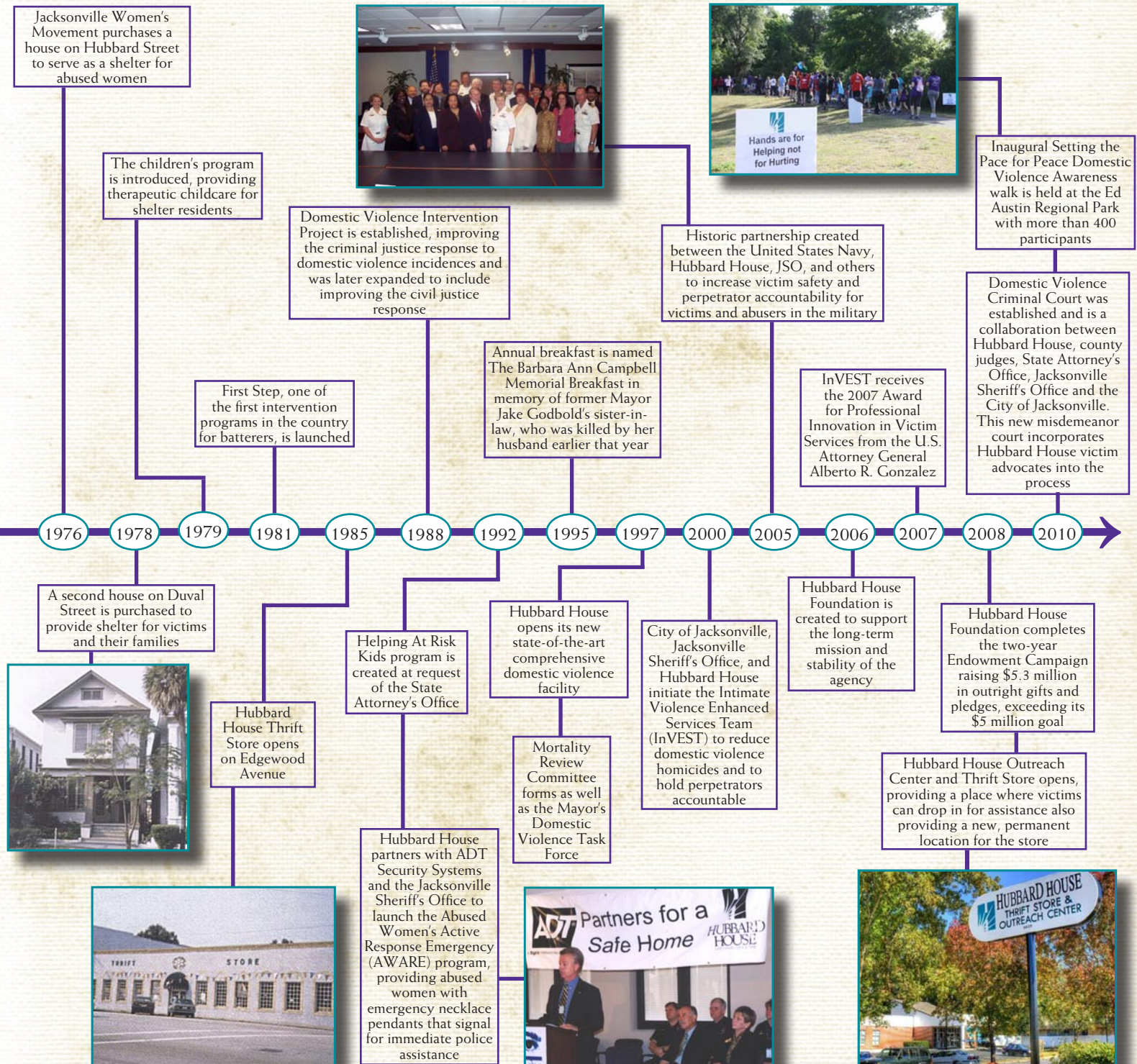
# MAKING OUR COMMUNITY A SAFER PLACE FOR 35 YEARS



Jacksonville was one of the early leaders in the women's movement and in developing services to address gender violence. A dedicated group of women in the early 70's started a rape crisis hotline. They were soon bombarded with calls from women experiencing violence in their homes, for which there were no services available.

In 1976 a group of women purchased a house on Hubbard Street in downtown Jacksonville and Hubbard House opened its doors as the first shelter specifically for victims of domestic violence and their children in Florida.

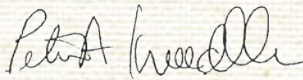
This year Hubbard House is commemorating its 35th year of serving our community. We have accomplished so much since opening our doors in 1976, but we realize that it would not have been possible if it were not for the dedication of the community to our mission, *Every Relationship Violence-Free*. For that, we are truly grateful.



# DEAR FRIENDS OF HUBBARD HOUSE

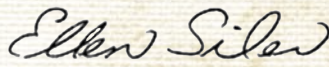
Our 35th anniversary of providing services in Northeast Florida is a time to reflect on the past and look to the future, to what the next 35 years may bring. When you look at the sheer numbers, we have sheltered over 28,000 victims and their children and helped more than three times that number through our outreach services. Over 16,000 offenders have been through our batterers' intervention program. We worked with Clay, Nassau and St. Johns counties to help them establish shelters. We helped improve laws in Florida and helped establish state standards for shelters and batterers' programs that are formalized in law and rule. We have been at the forefront of the issue. We worked to improve the local response to domestic violence through strong collaborations. Advocates are now an important part of the criminal and civil response. Tens of thousands have received domestic violence training to know how to respond to victims, and 5,000 teens a year participate in prevention programs.

A victim coming forward in 2011 has many more options and faces a much more responsive system than a victim did in 1976. The number of victims dying has been dramatically reduced. We have worked to ensure our ability to help victims in the future through the formation of the Hubbard House Foundation and the endowment fund. We are very proud of the progress since 1976 and look forward to the changes to come. We believe this is an issue that may not be totally eliminated in 35 years but can become so rare that the response when it does happen will be swift and severe. And because we believe, we continue working hard each year. With your help, we will see even greater strides in the next 35 years.



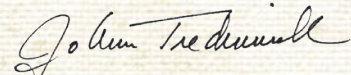
**Peter Kneeder**

*President, Hubbard House, Inc.*



**Ellen Siler**

*Chief Executive Officer*



**JoAnn Tredennick**

*President, Hubbard House Foundation, Inc.*

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## OVERVIEW OF SERVICES AND MISSION

Each Hubbard House program, whether it focuses on intervention or prevention, contributes toward the agency's mission: **Every Relationship Violence-Free**. Hubbard House provides safety for victims and their children, empowers victims, and promotes social change through education and advocacy. Programs include:

- 24-hour hotline
- Emergency shelter
- Therapeutic childcare center
- Emergency response advocacy with police and medical personnel
- School-based educational programs
- Batterers' intervention program
- Outreach counseling and services
- Community education and professional training
- Court advocacy

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## 2010-2011 STATISTICS

### TOTAL CLIENTS SERVED

6,044

ADULTS SERVED

4,596

CHILDREN SERVED

961

FIRST STEP

487

### RACE/ETHNICITY OF CLIENTS

AFRICAN AMERICAN

48%

CAUCASIAN

42%

HISPANIC

6%

ASIAN

1%

OTHER

3%

# SERVICES AND PROGRAMS

## SHELTER

By providing victims with safe refuge and access to information and support, emergency shelter services address the crucial needs of victims in the midst of crisis. Victim advocates help clients assess their needs and establish goals based on their individual circumstances, with a primary focus on safety for the family. Last year Hubbard House provided 25,997 days of shelter to 1,030 clients (549 women, 475 children, 6 men), answered 3,039 hotline calls, and provided 11,064 adult counseling hours and 9,939 children's counseling hours.

### *Hubbard House School*

Shelter residents' children in kindergarten through eighth grade have access to a safe Duval County Public School site, which helps students pursue their education in an environment of safety and concern.

### *Children's Counseling Program*

Individual counseling is available for children, ages 4 to 17, who need additional help dealing with the effects of violence in their lives.

### *Therapeutic Childcare Center*

Hubbard House provides therapeutic childcare for infants, toddlers, and preschool residents. The curriculum focuses on self esteem, non-violent conflict resolution, and safety training.



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## OUTREACH

The Outreach Center, located at 6629 Beach Boulevard, offers walk-in and scheduled appointments for those in need of individual counseling, support groups, and other services but do not currently need emergency shelter. In addition, Hubbard House victim advocates provide support and services to victims throughout Duval County and in Baker County. For more information regarding outreach programs and services, call (904) 400-6300. Last year Hubbard House Outreach programs served 4,527 clients (3,452 women, 486 children, and 589 men) and provided 13,561 adult counseling hours and 4,531 children's counseling hours.

### *Intimate Violence Enhanced Services Team*

Intimate Violence Enhanced Services Team (InVEST) was created to increase victim safety in the most potentially lethal cases. It is a collaborative effort among the Jacksonville Sheriff's Office, the City of Jacksonville, and Hubbard House. On a daily basis, InVEST personnel review domestic violence police reports, evaluate cases for lethal indicators, and proactively contact the victim to offer services. Total Clients Served - 135

### *Center For The Prevention Of Domestic Violence*

The Center for the Prevention of Domestic Violence (CPDV) is a "one stop shop" located inside the City Hall Annex. Hubbard House court advocates are available to provide victims of domestic violence assistance with the civil and criminal process and in developing a plan for their safety. Total Clients Served - 2,914



### *Helping At Risk Kids (HARK)*

HARK is a therapeutic intervention and prevention program designed by Hubbard House for children from abusive homes. The children, ages 4 to 17, are separated into age-appropriate groups. Heavy emphasis is placed on breaking the cycle of violence by teaching anger management, non-violent conflict resolution, respect for others, and the development of individualized safety plans. Last year HARK served 483 children in Duval and Baker counties.

# SERVICES AND PROGRAMS

## COMMUNITY EDUCATION

An integral part of the mission of Hubbard House is educating the public about the dynamics of domestic violence, its impact on victims, and the critical importance of intervention and prevention in transforming lives. There were 186 community education presentations and professional trainings presented to 6,474 people, and 9,776 people visited the Hubbard House booth at 43 community fairs. Media efforts this year resulted in 934 media presentations.

## PREVENTION EDUCATION

Relationship Abuse Prevention (RAP) is a violence prevention program aimed at both knowledge and behavior change education for middle and high school students. RAP educates students about violent and non-violent behaviors, healthy versus unhealthy dating relationships, and non-violent conflict resolution. RAP was presented to 5,624 youth this year. WAVE a 10 session violence prevention program for students in 3rd - 5th grade was also presented to 116 students.

## VOLUNTEER SUPPORT

Volunteers founded Hubbard House in 1976, and the agency continues to depend heavily on the generous gifts of time from many deeply loyal volunteers. Thank you to the 922 volunteers who provided 13,587 volunteer hours at a value of \$245,109.

## THRIFT STORE

The Hubbard House Thrift Store provides financial support to the agency through the sale of generously donated goods from the community. Also, one hundred percent of net proceeds of sales helps fund the agency's programs and services. The Thrift Store provides free clothing, furniture, and household items to Hubbard House clients and their children to help them in their transition to a peaceful life. \$34,855 in goods were donated to clients.

## FIRST STEP BATTERERS' INTERVENTION

The Hubbard House First Step program offers a means for abusers to examine and change their behaviors and the belief systems supporting those behaviors. Programs are available for both men and woman and are 26 weeks in length. An in-custody program is also available. First Step served 306 men and 181 women last year.

## FIRST STEP PROGRAM COMMEMORATES 30 YEARS

This year marks the 30th year of one of the most progressive and important programs aimed at ending domestic violence. First Step Batters' Intervention Program was launched by Hubbard House in 1981 as one of the first batterer intervention programs in the country. It is a 26-week program that is court ordered to perpetrators of domestic violence. A similar First Step program is also offered for women. Hubbard House recognizes the importance of working with batterers, as well as victims and children, to stop the cycle of domestic violence. Through First Step, batterers can examine and change their controlling behaviors and their belief systems in an effort to stop acting out with violence.

*"At first, I thought First Step was a joke... another part of my punishment from court. I was the type that everything had to be my way, and I'd use violence to make it my way. I almost lost my family due to the stupid mistake of relying on violence to get my way. First Step has given me something I can never repay them for... my wife and children are back in my arms."*

**--Calvin, First Step for Men Graduate**

*"First Step for Women is such a value to those that attend. Each of us takes something away from each session and small waves of benefits travel out of these group sessions - ultimately impacting many more people than you know; probably impacting generations who come after you. Thank you for sharing the gift that you share with us... the insight, the assuredness and the certainty of what is right, helping us to believe in a higher standard and holding ourselves to that standard."*

**--Ann, First Step for Women Graduate**



*The Honorables pose for a picture at the 25th anniversary luncheon. Standing: (L to R) David C. Wiggins, David M. Gooding, Waddell A. Wallace, E. McRae Mathis, Hugh A. Carithers and W. Gregg McCaulie. Sitting: (L to R) Karen K. Cole, L. Haldane Taylor, Angela Dixon and Mallory D. Cooper.*

# AGENCY HIGHLIGHTS

## *2nd Annual Setting The Pace For Peace Domestic Violence Awareness Walk*

The 2nd annual walk was a huge success with 1,000 participants and raising more than \$75,000. The family-friendly walk, held in April at Ed Austin Regional Park, included a family fun zone with bouncy houses, face painting, music and more. The walk serves as a time when individuals, families, friends, neighbors, and co-workers can take steps together to break the silence to end domestic violence.



## *16th Annual Barbara Ann Campbell Memorial Breakfast*

More than 400 guests came together to honor the lives of those who have survived domestic violence and to remember those, like Barbara Ann Campbell, who have died at the hands of a loved one. The breakfast highlights a series of events that commemorate Domestic Violence Awareness Month in October. Keynote speaker Deborah D. Tucker, MPA, Executive Director of the National Center on Domestic Violence and Sexual Violence shared her knowledge about working to end domestic violence.

## *The Hands of Peace Award*

The Hands of Peace Award, displaying hands of a child who has used Hubbard House services, are given to individuals, community leaders, and corporations to acknowledge and thank them for their commitment to Hubbard House. Hands of Peace are not awarded based on financial support but rather the dedication and hard



work provided to further our mission of Every Relationship Violence-Free. This year, Regi Young, Kay Holmes, and Michele Remolde (right) received this distinguished honor



for giving six years of volunteer service to the Hubbard House Board of Directors. In addition, Hubbard House employees Kay Davis and MarcheLe Rogers (left) received a Hands of Peace award for twenty years of employment with the agency.

## *New Website and Logo Unveiled*

Hubbard House was awarded the national We Inspire Grant which provided in-kind creative marketing services. As a result of the grant, a new agency logo was created and a new, more modern website was launched.

## *Domestic Violence Criminal Court*

A new Domestic Violence Criminal Court was established in October and is a collaboration between Hubbard House, county judges, State Attorney's Office, Jacksonville Sheriff's Office and the City of Jacksonville. This new misdemeanor court incorporates Hubbard House victim advocates into the process.

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**We received a letter from a Hubbard House shelter resident that illustrates the impact that your contributions have on the lives of our community's victims of domestic violence. She wrote:**

*"My children and I fled here with fear, hopelessness and an amount of stress that could weigh down the world. I was worried about my children, myself, and our safety. In desperation and fear, I went to Hubbard House to seek some type of protection. The response was phenomenal. The compassion and reassurance from the staff was enough to bring me to tears. The amount of support that I received from these wonderful people was absolutely tremendous. When seeking an injunction against my abuser, Hubbard House had an advocate who held my hand and stood by my side the entire time. I'm not saying I won because she was there, I'm saying that I feel like the unconditional support given from Hubbard House was enough to give me the strength to stand up to even my abuser. Bless these people and this organization for being there for my boys and me."*



# Thank You to the Following Major Donors for Gifts Received in the 2010-2011 Fiscal Year

## Hubbard House, Inc.

Acosta Sales and Marketing Company  
 ADT Security Services, Inc.  
 Aerostar Environmental Services, Inc.  
 Aetna Foundation, Inc. Partners in Community Giving  
 Alan and Pam Green Family Foundation  
 Alpha Chi Omega Chapter  
 Bank of America  
 Berman Family Foundation, Inc.  
 Lynn and Lee Bledsoe  
 Blue Cross and Blue Shield of Florida  
 Elizabeth and Mark Brockelman  
 Brown & Brown Insurance  
 Carl S. Swisher Foundation, Inc.  
 Cedar Bay Generating Plant  
 Chartrand Foundation, Inc.  
 Theresa and Anthony Cipollina  
 City of Jacksonville  
 CMB Wireless Group, LLC.  
 Concerts for a Cause  
 Julie and Robert Cornell  
 Corporate Care Works, Inc.  
 CSX Corporation  
 Cypress Village Christian Worship  
 Lowry Daniels  
 Suzanne and Stephen Day  
 Delta Sigma Theta Sorority, Inc.  
 East Pointe Church  
 Edna Sproull Williams Foundation  
 Estate of Bobby Alexander Elliott  
 EverBank  
 Federal Government - T.A.N.F. and F.V.P.S.A.  
 Feltel Family Foundation, Inc.  
 FEMA – Emergency Food and Shelter National Board Program  
 First Coast F100 & F1 Truck Club  
 Florida Coastal School of Law  
 Florida East Coast Railway  
 Martha and Ted Foltz  
 Phyllis and Lawrence Goldberg  
 HandsOn Jacksonville  
 Heinz North America  
 Dorothy and Harley Herndon  
 Hodges Boulevard Presbyterian Church  
 Kay Holmes and James Jones  
 Joan Huffman  
 James Hughes  
 Humana  
 Arthur Hurwitz  
 Iberia Bank  
 Inner Wheel of North Jacksonville  
 J. Wayne and Delores Barr Weaver Fund  
 Jack and Betty Demetree Family Foundation  
 Jacksonville Beaches Woman's Club  
 Jacksonville Claims Association  
 Jacksonville Fraternal Order of Police  
 Jacksonville Jaguars Foundation, Inc.  
 Jacksonville Jaguars  
 Kathy and Mark Kaleel  
 Darlene and Nicholas Kaufman  
 Julie Collins and Peter Kneidler  
 Sue and Angelo Lacara  
 Lender Processing Services  
 Kristen and Tom Majdanics  
 Marie and Dale Malloy  
 Mayo Clinic  
 Nancy McDonald  
 Medtronic Foundation  
 Meridian Management Corporation  
 Michael Ward Foundation  
 Miller Electric Company  
 Office of the Attorney General - VOCA Fund  
 Gail Patin  
 Randy Payne  
 PGA Tour  
 Propeller Club of the United States  
 Publix Super Markets Charities, Inc.  
 Margaret Purcell  
 Regency Centers Corporation  
 Loulie and James Robinson  
 Denise and Lanny Russell  
 Sawgrass Asset Management  
 Mary Ann and Robert Smith  
 State of Florida Department of Health – Food and Nutrition Program  
 State of Florida - Domestic Violence Trust Fund  
 St. Johns Boat Company  
 St. Vincent's HealthCare  
 Brooke and Martin Stein  
 Swisher International  
 Mrs. James S. Taylor  
 Temple Sisterhood  
 Mary Virginia Terry  
 The Alfred I. duPont Foundation  
 The Allstate Foundation  
 The American Workers Plan Inc  
 The Ann and Quinn Bell Foundation  
 The Arrest Grant  
 The Community Foundation  
 The Gate Foundation  
 The Helen and Edward Lane Endowment Fund  
 The Insetta Family Foundation  
 The Lucy Gooding Charitable Foundation  
 The Niss Family Charitable Fund  
 The North Florida Cruising Club  
 The Prudential Foundation Matching Gifts  
 The Roger L. and Rochelle S. Main Charitable Trust  
 The Sontag Foundation  
 The Thomas M. Kirbo and Irene B. Kirbo Charitable Trust  
 The Tine W. Davis Family Foundation  
 LaTisha and Wendell Thompson  
 UBS Financial Services  
 United Way of Northeast Florida  
 University of Florida Department of Pediatrics  
 Michael J. Ward  
 Terry Ward  
 Weaver Family Foundation  
 Amy Williams  
 Prudence and Marvin Williams  
 Donald D. Zell

## Hubbard House Foundation, Inc.

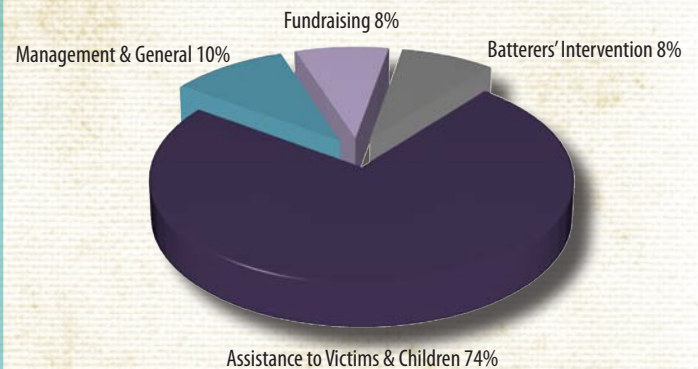
Sybil Ansbacher  
 Ann and Edward Baker  
 Karen and Oliver Barakat  
 Elizabeth and Mark Brockelman  
 Sibyl and Wilson Carley  
 David A. Stein Family Foundation  
 Kay Holmes and James Jones  
 Katherine and Paul Kerins  
 Martin E., Jr. and Brooke Stein Fund  
 Nancy McDonald  
 MPS Group  
 Sherry and Rick Murray  
 Joannie W. Newton  
 Susan and Duane Ottenstroer  
 Carole and Alfred Poindexter  
 Debbie and Richard Redick  
 Lindsey and Ryan Riggs  
 Margaret and William Scheu  
 Ellen Siler  
 The Cascone Family Foundation  
 The Lastinger Family Foundation  
 The Winston Family Foundation  
 Judith and Mark Zoller

### Major In-Kind Donors who continually give of their time, services, and/or products through the year:

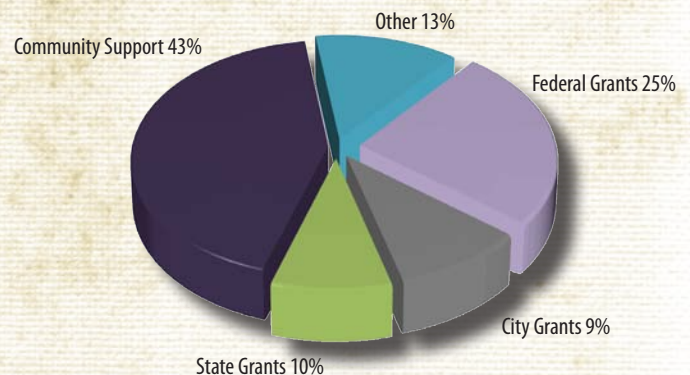
ADT Security Services  
 Bug Out Service  
 Beaver Street Fisheries  
 Corporate Care Works - EAP  
 Data Savers  
 TechnologyMasters  
 Ultra Shred  
 Waste Management

## FINANCIALS

### 2010-2011 Total Expenditures



### 2010-2011 Total Revenue



# EVERY RELATIONSHIP VIOLENCE-FREE

## Administrative Offices

PO Box 4909  
Jacksonville, Florida 32201  
Administrative: (904) 354-0076  
Fax: (904) 354-1342

## Outreach Center and Thrift Store

6629 Beach Boulevard  
Jacksonville, FL 32216  
Outreach Center: (904) 400-6300  
Thrift Store: (904) 400-6333

**24-Hour Hotline: (904) 354-3114 or  
(800) 500-1119**

**TTY: (904) 354-3958**

**WWW.HUBBARDHOUSE.ORG**

## 2010-2011 BOARD OF DIRECTORS



**Hubbard House**  
EVERY RELATIONSHIP VIOLENCE-FREE

### Executive Committee

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Kay Holmes, *Second Vice President*  
Martha Pellino, *Treasurer*  
Joan Huffman, *Secretary*  
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Elizabeth Brockelman  
Lee Brown  
Lisa Campbell  
Lori Day  
Joanne Heinrich  
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Sandra Moyle  
Michele Remolde  
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**HUBBARD HOUSE**  
FOUNDATION

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JoAnn Tredennick, *President*  
E. Lanny Russell, *Vice President*  
Rebecca Berg, *Secretary/Treasurer*  
Peter Kneedler, *Board Liaison*

### Board Members

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Michael Ward

