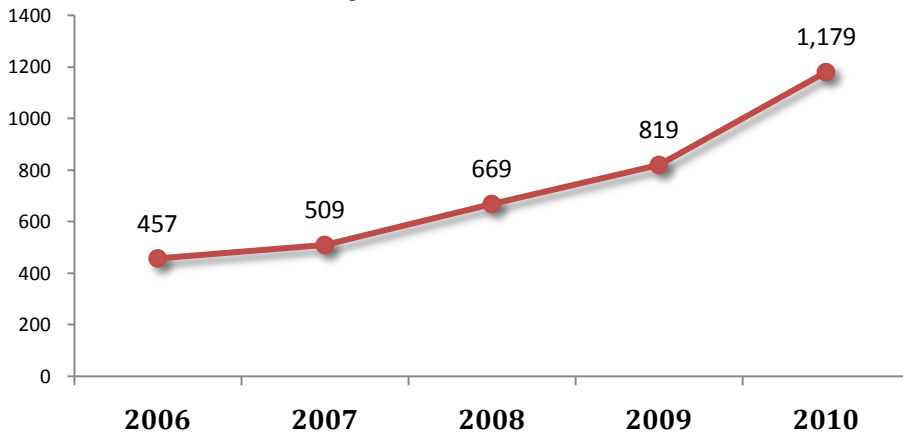


Military Calls: 2006 through 2010

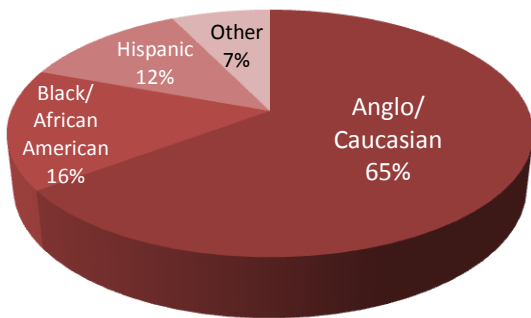
Military Calls Documented



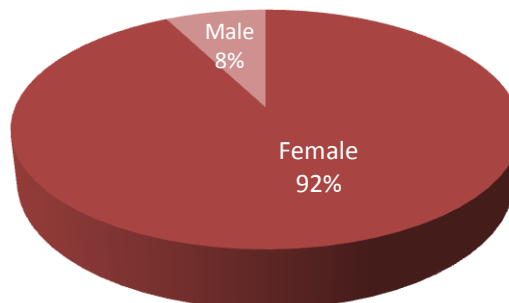
In the last 5 years, the annual number of military calls to the National Domestic Violence Hotline has *more than doubled*. Military calls have increased by nearly 50% in just the last year alone.

These callers most frequently report hearing about the Hotline from the internet, previous callers, the phone book, word of mouth, and agencies.

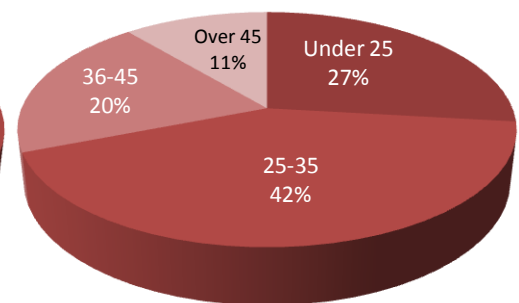
Demographic Breakdown of Military Calls



Ethnicity



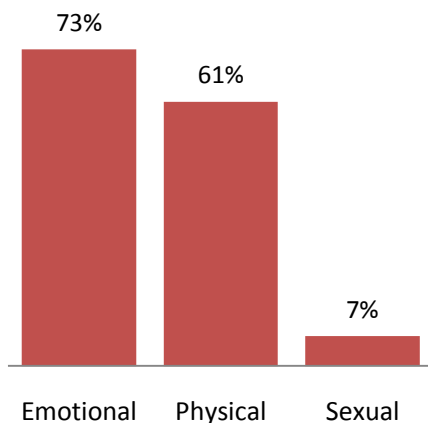
Gender



Age

What are these callers facing?

Types of Abuse



Top 5 Barriers to Service

In 2010, there were nearly 1,200 incidents in which military callers found it difficult or impossible to obtain much needed services. Approximately 50% of these incidents involved barriers to direct services, and 50% involved barriers to legal services. The most frequent barriers to each are listed below.

DIRECT SERVICES

- 1 Unavailability of Services
- 2 Transportation Issues
- 3 Mental Health
- 4 Gender
- 5 Disabilities

LEGAL SERVICES

- 1 Finances
- 2 Unavailability of Services
- 3 Transportation Issues
- 4 Cultural Barriers
- 5 Language Barriers