I. PURPOSE

The purpose of this policy is to provide officers and investigators with guidelines for responding to reports of sexual assault, assisting victims, collaborating with local health and service agencies, and conducting interviews with victims, witnesses, and suspects. Because of the special needs involved in sexual assault investigations, this policy is an all-inclusive document that covers first response, investigation, and prosecution.

II. POLICY

A victim’s distress may create an unwillingness or psychological inability to assist in the investigation. Officers and investigators play a significant role in both the victim’s willingness to cooperate in the investigation and ability to cope with the emotional and psychological after effects of the crime. Therefore, it is especially important that these cases be handled from a nonjudgmental perspective so as not to communicate in any way to a victim that the victim is to blame for the crime.

III. DEFINITIONS

Sexual Assault. As used in this policy refers to felony crimes of sexual violence. Specific statutory definitions of sex crimes vary by state. In most states, crimes of felony sexual assault include one of the following sexual acts:
- Penile-vaginal intercourse
- Contact between the genitals and mouth
- Contact between an anus and a penis
- Penetration of the vagina or anus with a foreign object

Sexual assault generally constitutes a felony when one of the following conditions exist:
- Force was used or threatened, even if there is no bruise or injury to the victim
- The victim was afraid, even if this did not lead the victim to physically resist
- The victim was disabled and could not legally give consent (that is, the victim could not understand the nature or condition of the act due to illness or disability)
- The victim was severely intoxicated or unconscious as a result of drugs or alcohol and was therefore unable to give informed consent at the time of the sexual act
- The victim was under the age of legal consent at the time of the sexual act

Victim Advocate. This generic term may apply to a wide range of service providers, rape crisis counselors, social workers, victim witness providers within a prosecutor’s office, and law enforcement officers, including departmental victim assistants. Depending on the primary functions of these different advocates, the levels of confidentiality and privilege they have will vary and should, therefore, always be understood by each member of the sexual assault response team and communicated to the victim.

IV. PROCEDURES

A. Dispatcher or Call-Taker Response

1. Due to the trauma of a sexual assault, a victim reaching out for assistance may be in crisis. The victim’s behaviors may actually be symptomatic of this condition and can range from hysteria, crying and rage to laughter, calmness, and unresponsiveness. There is no one typical reaction, so it is important to refrain from judging or disregarding any victim.
2. When a caller reports a sexual assault, communications personnel shall follow standard emergency response to include evaluating and properly prioritizing the call, securing medical assistance, inquiring about a suspect’s current location, and obtaining detailed information to identify the suspect. Information about the relationship with the victim, weapon use, and history of violence shall also be obtained.

3. To ensure critical evidence is not lost, communications personnel shall:
   a. Ask whether the victim has bathed, doused, urinated, or made other physical changes and advise against doing so.
   b. Ask the victim to use a clean jar to collect the urine should the victim have to urinate.
   c. Let the victim know that other evidence may still be identified and recovered so the crime should still be reported if the victim has bathed or made other physical changes.
   d. Preserve the communications tapes and printout for the investigation.
   e. Explain to the caller that these questions will not delay an officer’s response to the caller’s location.

B. Initial Officer Response

1. Emergency Response
   As part of the emergency response, officers shall:
   a. Make contact with the victim as soon as possible to address safety concerns and summon emergency medical assistance if needed.
   b. Evaluate the scene for people, vehicles, or objects involved as well as possible threats.
   c. Relay all vital information to responding officers and supervisors, including any possible language barriers.
   d. Secure the crime scene to ensure that evidence is not lost, changed, or contaminated.
   e. Request assistance from detectives, field evidence technicians, crime laboratory personnel, and the prosecuting attorney when appropriate.
   f. Begin a search for the suspect when appropriate.

2. Assisting the Victim
   As part of the emergency response, officers shall:
   a. Show understanding, patience, and respect for the victim’s dignity and attempt to establish trust and rapport.
   b. Inform the victim that an officer of the same sex will be provided if desired and available.
   c. Contact a victim advocate as soon as possible to provide assistance throughout the reporting and investigative process.
   d. Supply victims of sexual assault with the phone number for the Rape, Abuse, and Incest National Network (RAINN) Hotline, 1-800-656-HOPE. Operators at this hotline connect the caller with the rape crisis center closest to the victim’s location.
   e. Request a response from investigations, and clearly explain his or her role and limit the preliminary interview so that the victim is not then asked the same questions by a detective.
   f. Be aware that a victim of sexual assault may bond with the first responding officer. It is important to explain the role of the different members of the sexual assault response team and help with transitions through introductions.
   g. Record observations of the crime scene, including the demeanor of the suspect and victim and document any injuries or disheveled clothing.

3. Evidence Collection Issues
   a. Officers shall request assistance or direction from crime scene technicians and forensic scientists.
   b. Responding officers shall protect the integrity of the evidence and guard the chain of custody by properly marking, packaging, and labeling all evidence collected, including:
      (1) Clothing worn at the time of the assault and immediately afterward, especially the clothing worn closest to the genitals (such as undergarments, pants, and shorts).
      (2) Photographs and videotape of the victim’s injuries (if any), the suspect’s injuries (if any), and the crime scene prior to processing.
         • When photographing a victim, be sensitive to the location of the injuries on the victim’s body.
         • Summon an officer of the same sex as the victim.
         • Photograph victims using drapes and other techniques that help to maintain the victim’s dignity.
         • Instruct medical personnel to take photographs of the genitalia when needed.
   c. When an investigating officer suspects that a sexual assault may have been facilitated with drugs or alcohol, he or she should determine the time of the incident as soon as possible in order to make decisions.
regarding the collection of urine and blood samples.

d. Officers shall introduce the need for a medical examination to the victim explaining the importance to investigative and apprehension efforts as well as for the victim’s well being. Officers shall not coerce victims to go to the hospital or to provide samples for drug screening.

e. DNA evidence plays a crucial role in the sexual assault investigation. In addition to the victim’s and suspect’s bodies and clothing, there are many other potential sources such as condoms, sheets, blankets, pillows, and bottles that may contain biological evidence such as blood, sweat, tissue, saliva, hair, and urine. To properly collect DNA evidence, officers shall:
   (1) Use sterile gloves and change as needed
   (2) Use sterile swabs, papers, solutions, and tools
   (3) Package evidence in individual envelopes
   (4) Avoid touching the area where potential DNA evidence may exist
   (5) Avoid talking, sneezing, and coughing over evidence
   (6) Air dry evidence before packaging
   (7) Put evidence into new paper bags or envelopes, not plastic

f. The sexual assault evidence kit shall be accepted from the medical staff after it has been properly sealed and labeled.
   (1) The kit will contain whole blood that requires that the kit be placed and logged into an evidence refrigerator as soon as possible. The kit may also contain a urine sample for toxicology testing. If it does, the urine sample shall also be refrigerated.
   (2) Investigating officers or supervisors shall have access to the evidence refrigerator after regular business hours, on weekends, and on holidays.
   (3) The kit shall not be allowed to freeze or be exposed to heat such as being near a car’s interior heater.

4. Stranger vs. Nonstranger Assaults
   Responding officers shall be familiar with common defenses to the charges of sexual assault.
   a. Nonstranger Assault
      The majority of nonstranger sexual assaults result in a consent defense. Thus, evidence of particular importance includes:
      (1) Evidence of physical or verbal resistance on the part of the victim
      (2) Evidence of genital or nongenital injury
      (3) Detailed account of the victim’s thoughts and feelings during the assault
      (4) Information regarding the suspect’s size and strength in comparison to the victim’s
      (5) Information regarding the environment in which the assault took place (such as isolation, soundproofing)
      (6) Information regarding the victim’s behavior after the assault, including posttraumatic stress
   b. Stranger Assault
      Evidence in stranger sexual assaults often center on a question of identification pending the processing of DNA evidence. Therefore, investigative strategies must remain flexible. An identity defense will typically include latent fingerprints, line-ups, DNA, and trace evidence.

5. Identify and Locate Witnesses and Suspects
   Based on the victim’s emotional and physical state, questions of the victim concerning the assault and description and location of the suspect shall be limited. Responding officers must identify and interview any potential witnesses, bearing in mind that there may be multiple crime scenes. It is especially important that the first person the victim told about the sexual assault be identified and interviewed.

6. Documentation
   Any officer who interviews a witness or a suspect, identifies evidence, or processes a crime scene shall write his or her own report detailing the actions he or she took. These supplemental reports shall be compiled by the first responding officer for the follow-up investigation regardless of whether an arrest is made.

C. Preliminary Victim Interview
   Sexual assault investigations typically include both a preliminary and subsequent in-depth interview with the victim. The preliminary interview is intended to establish whether a crime has occurred. In the initial response, the officer shall first establish the elements of the crime(s) and identify any and all witnesses, suspect(s), evidence, and crime scene(s). The officer must understand and the report indicate that the preliminary interview is not intended to be a comprehensive or final interview. Additional interviews will be needed as the investigation develops.

1. Involve a Victim Advocate
   Every effort shall be made by the investigating officer to contact a victim advocate as soon as possible. If the victim declines assistance from an advocate, the investigator shall provide the victim with written referrals for community resources specifically designed to help victims of sexual assault.
2. Victim Interview Protocol
   a. Based on the length of time between the assault and report of the crime and the individual’s personal history, the victim may be in crisis and experiencing posttraumatic stress disorder or rape trauma syndrome and exhibiting a range of behaviors that will likely change over time.
   b. The victim’s response to the trauma of a sexual assault shall not be used in any way to measure credibility. When drugs or alcohol are involved, the victim may have limited recollection or be unable to give a complete account of the crime. Not knowing the details of what happened may exacerbate the trauma experienced by the victim.
   c. Interviews shall be conducted promptly if the victim is coherent and consensual.
   d. Proceeding with or conducting a thorough investigation shall not be contingent upon laboratory findings.

   (1) Investigators shall:
       • Remain patient and maintain an open mind while listening to the victim’s account
       • Remember that victims may struggle with gaps in memory
       • Avoid leading questions while conducting the interview
       • Use simple terminology appropriate to the victim’s age, sophistication, and intelligence
       • Avoid using jargon or police, medical, or legal terms

   (2) Prior to initiating the interview, the officer shall:
       • Interview any witness who might have seen or spoken with the victim before, during, or after the assault
       • Accommodate the victim’s request for a rape crisis advocate or support person whenever possible
       • Take responsibility for excluding a support person when appropriate and offer the victim and support person an explanation
       • Secure a private location for the interview that is free from distractions
       • Express sympathy to the victim and an interest in the victim’s well-being
       • Inform the victim of the need and importance of full disclosure of any and all recent drug use

   (3) During the interview, the officer shall:
       • Obtain contact information for the victim, including temporary accommodations
       • Explain the nature of the preliminary interview and the need for follow-up contacts
       • Ask victims to explain what they remember and how they felt
       • Revisit the possibility of a support person for victims who initially declined the offer
       • Explain that other professionals such as forensic examiners, detectives, evidence technicians, and prosecutors may have additional questions

   (4) At the conclusion of the initial interview, the officer shall:
       • Give the victim the investigator’s contact information
       • Encourage the victim to contact the investigator with any additional information or evidence
       • Remind the victim that visible evidence of injury may appear later, and to contact the investigators for additional photographs or other documentation
       • Ensure that requests for victim protection orders are made where indicated
       • Provide written referrals for victim service organizations
       • Provide transportation when reasonably possible
       • Inform the victim about next steps in the investigation

3. Protecting Victim Rights
   a. Throughout the investigation of the case, officers shall protect the confidentiality of the victim’s information to the maximum extent possible by law and policy.
   b. In addition, victims should be provided information on:
       (1) The rights of a crime victim
       (2) How to contact police if harassed or intimidated by the suspect(s)
       (3) How to obtain written permission from the victim prior to releasing information
       (4) The definitions of information that is part of the public record and confidential
       (5) The possibility of media coverage and information the media has access to regarding sexual assault crimes

4. Arrest and Prosecution Decisions
   In the immediate aftermath of a sexual assault, a victim shall not be expected or encouraged to make decisions regarding the investigation or charges related to the offense. Officers shall not introduce any forms for a victim to sign to
5. Delayed Reports

Delayed victim reporting is common in sexual assault cases due to the trauma and fear experienced by victims and should not deter a thorough investigation. Officers shall inquire about and document the reasons for a delayed report, while avoiding questions that could be perceived as judgmental or accusatory.

D. Forensic Examinations for Victims of Sexual Assault

Victim-centered care is paramount to the success of the forensic examination of victims of sexual assault. A timely, professional forensic examination increases the likelihood that injuries will be documented and evidence collected to aid in the investigation and prosecution of sex offenders. Evidence may normally be collected up to 92 hours after the assault, but evidence can be gathered and injuries documented beyond that time, especially if the victim is injured, bleeding, or experiencing pain.

1. Investigating Officer Actions

a. Ask the victim whether there is anyone who should be called or notified, and facilitate this contact
b. Address any special needs of the victim, such as communication or mobility, and notify the victim advocate of the special need
c. Explain the purpose of the forensic examination and its importance to the investigation and provide the victim with information on the procedure
d. Inquire whether the victim will consent to a forensic examination
e. Inform the victim of the right to decline any or all parts of the examination
f. Explain to the victim the potential consequences if any part of the examination is refused
g. Notify a victim advocate to offer the victim support when a forensic examination is to be conducted
h. Transport the victim to the designated medical facility if a forensic examination is warranted and the victim consents
i. Advise the victim that the forensic examiner will collect any clothing that was worn during or immediately after the sexual assault
j. Assist in arranging for clothing the victim may need after the examination
k. Seek permission from the victim to collect a urine sample for drug screening
l. Obtain a signed release from the victim for access to medical records
m. Encourage a victim who is unwilling to undergo a forensic exam to get medical attention including testing for pregnancy and sexually transmitted diseases

2. Coordination with Forensic Examiner

Responding officers shall coordinate with other professionals such as forensic examiners and criminalists to determine whether a forensic examination is indicated.

a. When a forensic examination is indicated, the investigating officer shall brief the examining nurse or physician about the details of the sexual assault, as they are known at that time.
b. Officers should not normally be present in the examining room as the forensic examiner will testify about collection of evidence and the chain of custody.
c. The nurse or physician shall brief the investigating officer at the conclusion of the examination.
d. The police report shall contain a copy of the forensic exam, if available, and a summary of the findings that note significant information or injury. After the examination, all the evidence shall be transferred to the department for storage.

3. Presence of a Victim Advocate

When it is determined that a forensic examination will be conducted, a victim advocate or a support person of the victim’s choosing shall be allowed to be present in the room and during the interview, unless it would be harmful to the investigation. The officer shall take responsibility for excluding a support person, when appropriate, and providing an explanation to the victim and the support person.

4. Drug-Facilitated Sexual Assault Considerations

a. If a drug-facilitated sexual assault is suspected, it is critical to obtain a urine sample from the victim as soon as possible. If it has been less than 24 hours since the time of the assault, also obtain a blood sample in a grey-top tube.
b. Protocols for responding to illegal substance abuse by victims (including underage drinking) shall be followed and never used to discredit or discourage the victim from reporting the assault. The department priority is to conduct a thorough investigation of a sexual assault rather than prosecute victims for misdemeanor violations.
c. Because of the delay in reporting most sexual assaults, laboratories capable of testing urine and blood samples at very low levels for those drugs commonly used to facilitate sexual assault are essential.
5. Reimbursement for the Examination
   a. The department will not pass the cost of the forensic exam onto the victim of a sexual assault, but shall seek sources of financial support from the community or state for these expenses.
   b. Officers shall not use the state compensation program as means to encourage cooperation from victims.
   c. In the case of a victim who is unable at this time to proceed with an investigation, financial concerns shall be addressed prior to the examination.

E. Follow-Up Victim Interview

Prior to a follow-up interview, the investigating officer shall consult with agency personnel who responded to the scene, retrieve communications tapes and printouts, and review all reports. The officer should coordinate with relevant agencies, assistance organizations, service providers, or sexual assault response professionals to address the needs of the victim and to discuss the best means for keeping the victim informed.

1. Investigative Strategy

In preparing for the interview, the investigator shall develop an investigative strategy based on the nature of the assault and the possible defenses available to the suspect (such as denial, mistaken identity, or consent). This strategy shall guide the questions and other evidence collection efforts. Critical evidence collection efforts include evaluating whether a pretext phone call is appropriate and re-photographing injuries to document changes in visible injuries.

2. Follow-Up Interview Protocol

   a. An in-depth follow-up interview shall be conducted after the victim has been medically examined and treated, and personal needs have been met.
   b. In the event that the victim is still under the influence of drugs or alcohol, has been injured, or as a result of the assault has not slept, and barring exigent circumstances requiring an arrest or identification, the interview shall be delayed.
   c. Arrange for equipment to tape record or videotape the interview so the officer can focus on listening.
   d. The interview shall be conducted in a location that is convenient, accessible, and comfortable for the victim. The investigator shall provide or arrange for transportation for the victim when needed.
   e. At the start of the follow-up interview, the officer shall:
      (1) Discuss the purpose and scope of the interview
      (2) Review contact information for both the victim and investigator that may need to be updated
      (3) Explain the victim’s rights, including confidentiality
      (4) Explain the need to tape record or videotape the interview and request the victim’s consent
      (5) Address arrest decisions including an explanation of the status of the case
   f. While conducting the follow-up interview, the officer shall:
      (1) First allow the victim to describe what occurred without interruption
      (2) Relay what he or she heard for accuracy, identify new information or developments, and ask questions
      (3) Clarify any inconsistencies with earlier accounts of the sexual assault in a nonthreatening manner
      (4) Document the victim’s actions in response to the attack, the victim’s state of mind during the attack, specific statements made by the perpetrator, and the nature of any relationship with the suspect and explain the importance of these questions from a prosecutorial standpoint
      (5) Inquire about any circumstances that may indicate the use of a drug to facilitate the sexual assault (such as whether the victim experienced any loss of memory, disorientation, severe illness, or hallucinations)
      (6) Assist the victim in developing a safety plan, in the event safety concerns exist, and encourage the victim to call police if the suspect violates any existing criminal or court orders or if the suspect contacts the victim in any way
   g. Once a thorough follow-up investigation has been completed, the investigating officer shall:
      (1) Evaluate impounded evidence and determine which items might have probative value based on the statements and other information
      (2) Submit a lab service request such as DNA, biology, trace, or toxicology based on the assessment of the evidence
      (3) Present the complete case file including forensic results as soon as available to the prosecuting attorney for review and work with the prosecutor’s office to develop the case
      (4) Encourage the victim’s continued sup-
port in the investigation, apprising the victim of future investigative and prosecutorial activities that will or may require involvement

3. When Lacking the Victim’s Involvement
This department shall respect a victim’s inability, or decision not, to be involved in criminal justice proceedings and always be willing to offer continued assistance and referrals.

F. Contacting and Interviewing the Suspect
1. The investigating officer(s) shall follow department procedures on identifying the suspect, conducting the suspect interview, and collecting evidence in a sexual assault investigation.

2. Involvement of a victim in a pretext phone call to the suspect should take into consideration the victim’s emotional and physical state. A victim advocate should be present whenever possible to offer support.

G. Sexual Assault Forensic Examination for the Suspect
This department will work with other agencies and community organizations to establish protocols regarding where the forensic examination of the suspect will take place, who will pay for it, and what steps will be involved. It is essential that the victim and suspect examinations must take place in different locations.

1. Protocol for Suspect Examination
   a. Immediately after the preliminary suspect interview, the investigating officer shall determine whether a forensic sexual assault examination should be obtained for the suspect.
   b. A search warrant may be needed to collect any evidence from the body of the suspect or even to collect clothing. If the suspect consents to such evidence collection procedures, documentation of voluntary consent shall be provided in the police report.
   c. The investigator shall clearly document the suspect’s freedom to decline any part of the examination and to leave at any time.
   d. First-line officers and supervisors shall be trained to collect cells from inside a suspect’s cheek for DNA profiling. Cotton-tipped swabs or other buccal DNA collectors shall be readily available to investigators in the field.

2. Evidence Collection
   a. The forensic examiner shall document the suspect’s medical history, document all injuries that are observed, and collect biological and trace evidence from the suspect’s body
   b. If in custody, the suspect shall be given a Miranda warning before being asked medical history questions by the forensic examiner or investigator
   c. If the suspect invokes his right to remain silent, the examiner shall bypass the medical history portion of the examination and continue documenting any visible injury and collecting the appropriate specimens
   d. Both the examiner and attending officer shall be prepared to document any spontaneous statements made by the suspect regardless of whether or not the suspect is in custody and whether or not the suspect was provided with a Miranda warning

H. Role of the Supervisor
First-line supervisors shall demonstrate a detailed understanding of victim issues and proper response by subordinates. Supervisors shall:

1. Respond to assist officers investigating felony sexual assaults
2. Exhibit sensitivity to victims and ensure that victims are dealt with properly by clarifying their expectations of line officers
3. Assist in locating resources to effectively investigate sexual assaults
4. Encourage problem-solving partnerships to enhance cooperation between the department and community organizations such as rape crisis centers and forensic examination programs using a victim-centered approach
5. Include victim services information regularly at roll call
6. Develop and encourage community partnerships to reduce the risk of sexual assault
7. Create opportunities for ongoing training to improve the skills needed to properly investigate sexual assault
8. Work to increase interagency communication between law enforcement and prosecutors to ease the transition for victims moving from the investigation phase to prosecution
9. Incorporate victim services issues into the evaluations of officers and detectives
10. Recognize and reward officers for rendering effective victim services

I. Blind Reporting
In the aftermath of a sexual assault, a victim may not have the emotional or physical capacity to commit to a full investigation and a court trial. Departments should consider establishing blind reporting systems to allow victims to take the investigative process one step at a time. This will allow time for the victim to establish trust with an investigator and become comfortable with the
Every effort has been made by the IACP National Law Enforcement Policy Center staff and advisory board to ensure that this model policy incorporates the most current information and contemporary professional judgment on this issue. However, law enforcement administrators should be cautioned that no “model” policy can meet all the needs of any given law enforcement agency. Each law enforcement agency operates in a unique environment of federal court rulings, state laws, local ordinances, regulations, judicial and administrative decisions and collective bargaining agreements that must be considered. In addition, the formulation of specific agency policies must take into account local political and community perspectives and customs, prerogatives and demands, often divergent law enforcement strategies and philosophies; and the impact of varied agency resource capabilities among other factors.

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