Military Calls: 2006 through 2010

In the last 5 years, the annual number of military calls to the National Domestic Violence Hotline has more than doubled. Military calls have increased by nearly 50% in just the last year alone.

These callers most frequently report hearing about the Hotline from the internet, previous callers, the phone book, word of mouth, and agencies.

**Military Calls Documented**

<table>
<thead>
<tr>
<th>Year</th>
<th>Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>2006</td>
<td>457</td>
</tr>
<tr>
<td>2007</td>
<td>509</td>
</tr>
<tr>
<td>2008</td>
<td>669</td>
</tr>
<tr>
<td>2009</td>
<td>819</td>
</tr>
<tr>
<td>2010</td>
<td>1,179</td>
</tr>
</tbody>
</table>

**Demographic Breakdown of Military Calls**

- **Ethnicity**
  - Anglo/Caucasian: 65%
  - Black/African American: 16%
  - Hispanic: 12%
  - Other: 7%

- **Gender**
  - Female: 92%
  - Male: 8%

- **Age**
  - Under 25: 27%
  - 25-35: 42%
  - 36-45: 20%
  - Over 45: 11%
  - Under 25: 27%

**What are these callers facing?**

- **Types of Abuse**
  - Emotional: 73%
  - Physical: 61%
  - Sexual: 7%

**Top 5 Barriers to Service**

In 2010, there were nearly 1,200 incidents in which military callers found it difficult or impossible to obtain much needed services. Approximately 50% of these incidents involved barriers to direct services, and 50% involved barriers to legal services. The most frequent barriers to each are listed below.

**Direct Services**

1. Unavailability of Services
2. Transportation Issues
3. Mental Health
4. Gender
5. Disabilities

**Legal Services**

1. Finances
2. Unavailability of Services
3. Transportation Issues
4. Cultural Barriers
5. Language Barriers